

Periodic Newsletter

For the National Digital Transformation
Programme "Tahawul"

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Quarterly

New Digital Platforms Launched

"Furas" Platform by OIA

A comprehensive digital platform that strengthens local market readiness by providing early visibility into contracting opportunities offered by companies within the Oman Investment Authority portfolio.

An integrated digital platform for managing and showcasing contracting opportunities



Comprehensive solutions that foster partnership and collaboration opportunities with companies within the Oman Investment Authority portfolio



Interactive tools that enhance the readiness and competitiveness of local suppliers



Early access to contracting opportunities and upcoming tenders before their official launch



More than 290 contracting opportunities featured across a wide range of economic sectors

Strategic Impact



Strengthening local content and supporting the national innovation ecosystem



Expanding In-Country Value (ICV) opportunities across supply chains



Promoting transparency and reinforcing the principle of equal competitive opportunities



Contributing to economic diversification and stimulating private sector growth



Enabling local suppliers to plan and prepare early to compete for contracting opportunities

Scan the QR Code



To explore available contracting and investment opportunities

جهاز الاستثمار العماني
Oman Investment Authority

Success Stories

Nama Water App

A smart and integrated digital ecosystem that enhances the efficiency of water and wastewater services across the Sultanate of Oman

Digital Services



Bill payment and prepaid balance recharge



Reporting water leaks and water quality issues



Wastewater services



Submission of reports and complaints



Access to service fees and tariff information

Digital Value

Flexible digital management of water accounts

Smart notifications for monitoring consumption

Support for electronic payments and multiple accounts

Rapid response to emergency service requests

A bilingual digital experience in Arabic and English

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To download the app and
access its services**



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Nama Services App

Integrated digital solutions for efficient electricity account management in the Sultanate of Oman

Real-time monitoring, electronic payments and seamless access to services

App Services



Bill payments and flexible payment options



Prepaid meter recharge



Submission of reports and complaints



Access to payment history



Self-meter reading submission



Viewing service outages



Selection of the appropriate residential tariff



Updating subscriber information



Automatic bill payment



Switching to Sabiq



Consumption comparison

Digital Features

A unified platform that brings electricity services together in one place

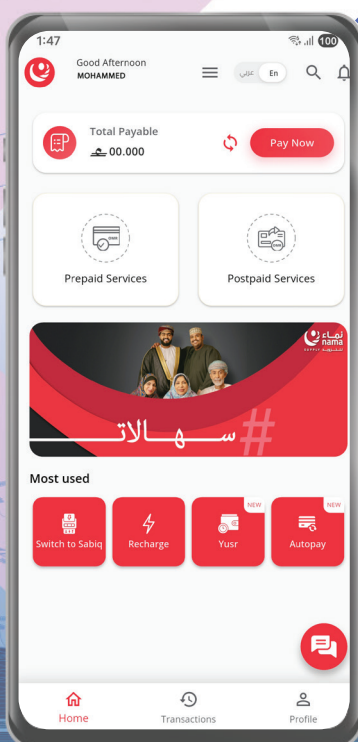
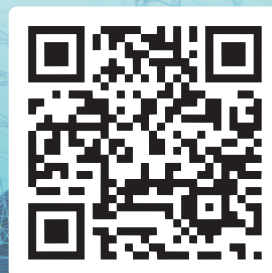
User-friendly interface designed for all customers

Seamless integration with Nama systems to ensure accuracy and reliability

Flexible financial solutions for bill management and payments (Tasheel, Thabit, Yusr and Sabiq)

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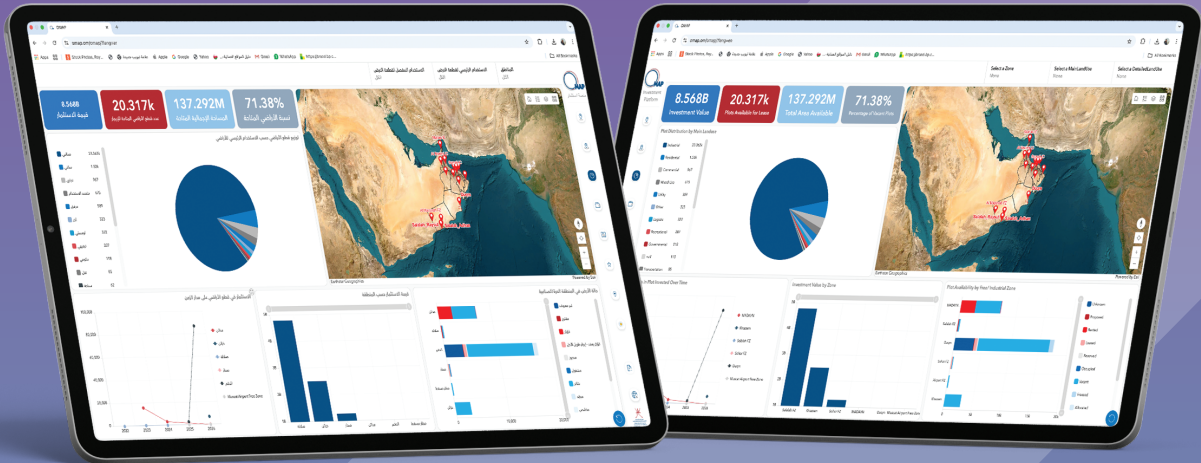
To download the app



OMAP Platform

By the Public Authority for Special Economic Zones and Free Zones (OPAZ)

An integrated interactive mapping platform providing access to investment land plots across the master plans of Oman's special economic zones, free zones and industrial cities



Service Features



Smart access to investment opportunities across the master plans of economic zones and industrial cities



Comprehensive infrastructure data integrated with climate monitoring systems



Map and cadastral drawing printing services based on approved coordinates



A unified engineering and environmental data system with 3D site visualisation



Planning and drawing tools, including distance measurement services between locations



Automated calculation of investment land lease fees and costs

Integrated Digital Solutions



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To access OMAP Platform services



A comprehensive digital ecosystem for investment opportunities across economic zones and industrial cities



Interactive 2D and 3D maps that support informed decision-making



AI-powered spatial analysis tools



Digital solutions that enhance the efficiency and speed of investment-related procedures

“Fawtara” E-Invoicing System

A smart solution that strengthens tax compliance and supports a more transparent and sustainable tax ecosystem

Objectives

- Supporting digital transformation through seamless automation, issuance and exchange of invoices
- Enhancing tax compliance by reducing fraud and promoting transparency
- Accelerating invoice processing to strengthen trust among stakeholders and beneficiaries
- Facilitating integration with existing systems while ensuring compliance with regulations and accounting standards

A Smarter Tax Ecosystem



Tax Authority:

Real-time access to data, improved compliance and enhanced fraud detection



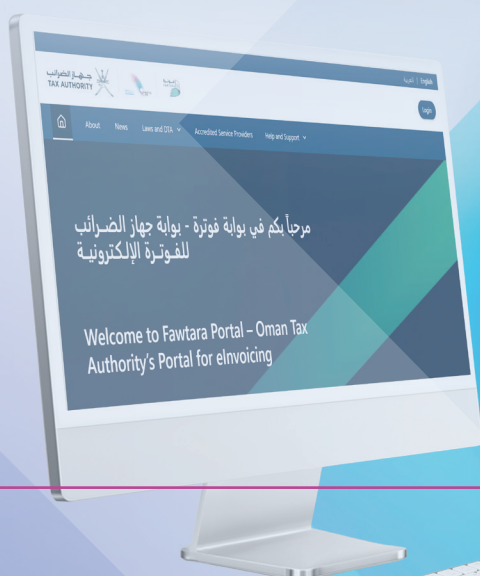
Businesses:

Faster invoicing, greater compliance confidence and reduced errors



Citizens:

Greater transparency, stronger economic resilience and sustainable digital innovation



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To explore the system's services

Digital Transformation Achievements Across Oman's Governorates

Advanced Digital Initiatives in Al Wusta Governorate to Enhance Performance of Entities

Digitalisation of **9** new services completion **1034** government transactions digitally

During the period (January - December 2025)

Projects and Initiatives



Launch of a digital learning platform to develop technical skills for employees and beneficiaries



Launch of a project monitoring platform to enhance the accuracy of oversight and progress tracking



A dedicated innovation management ecosystem designed to foster creativity and encourage new initiatives across the governorate

Digital Transformation Achievements



Upgrading core digital infrastructure to support continuity and operational efficiency



Leveraging drone technologies for smart project monitoring and data analysis



Adopting open-source software to promote innovation and deliver sustainable technology solutions



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available services

Digital Transformation Achievements in Al Buraimi Governorate

During the period (January - December 2025)

2,805 Transactions Completed Digitally



Key Digital Projects and Initiatives



Employee Portal Project

Development of a digital employee portal with interfaces aligned to the governorate's visual identity



Generative AI (Gen AI) Project

Completion of the pilot phase, with ongoing integration of systems and deployment of intelligent solutions



Activation of Internal Digital Systems

Enhancement of attendance and leave services, vehicle booking and meeting management



Mobile Application

Enabling access to the "Maktabi" system through smart devices for greater convenience and accessibility

Digital Transformation Efforts



Integration with the "Tajawob" platform for receiving reports, suggestions and complaints



Introduction of a chatbot service to strengthen digital engagement through the governorate's website



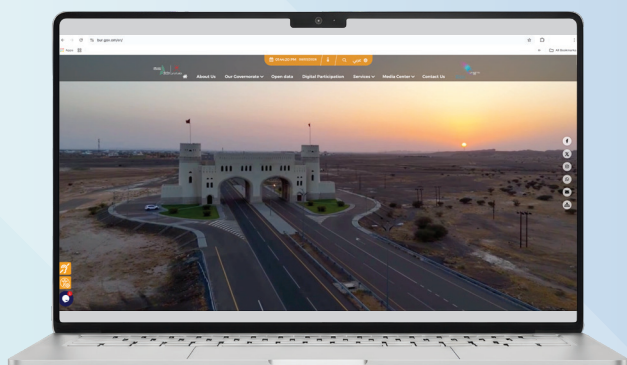
Enhancement of the governorate's website to improve user experience and overall performance



Integration with the "Mawred Plus" system and activation of digital access services on the governorate's website



Completion of key digital policies and frameworks, including data classification and enterprise architecture mapping



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Digital Trends

Proactive Cybersecurity: Protecting the Future Before they Materialise

In a world where digital threats are escalating at an unprecedented pace, traditional reactive cybersecurity is no longer sufficient. Proactive cybersecurity is reshaping the landscape by leveraging artificial intelligence and big data analytics to detect and predict threats before they materialise, rather than responding after the damage is done. This approach is further strengthened by the concept of Digital Provenance, which enables the verification of the origin, integrity and authenticity of data, software and AI-generated content, helping to prevent manipulation, fraud and misinformation. Gartner has identified this shift as one of the top strategic technology trends for 2026, highlighting that organisations adopting proactive cybersecurity practices will be better positioned to protect their reputation, ensure regulatory compliance and maintain stakeholder trust in an increasingly dynamic and evolving digital environment.



Tahawul Events

Workshop on the Development of the National Government Integration Platform



Specialised Workshop on “Leading Government Digital Transformation and Innovation” under the “Irtiqa” Programme



Leadership Forum for Future Readiness



Workshop on the Digital Design Library for Integration with the Unified Government Services Portal



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