Digital transformation is not just a technology change; it is a reimagination of how we work and the value we deliver"

Satya Nadella, CEO of Microsoft

Launch of New Systems

E-Portal for Plaintiffs - " Qadhaa"
Supreme Judicial Council

An integrated digital platform offering easy and efficient judicial and legal services with transparency. It simplifies processes, saves time and effort and improves the beneficiary experience.

❮❮❮ Objectives of the Portal

Enhance digital transformation in judicial and legal services	Improve the quality and efficiency of judicial and legal services	Simplify procedures and ease interactions for beneficiaries, saving time and effort

The Portal Provides

❮ A user-friendly and advanced interface compatible with smartphones

❮ Streamlined procedures

❮ Track transaction progress

❮ Efficiency and speed in case registration

❯ Integration with governmental entities' data:

1 Royal Oman Police

2 Ministry of Transport, Communications and Information Technology

3 Ministry of Justice and Legal Affairs

4 Ministry of Commerce, Industry and Investment Promotion

Our Success Stories

"Tatweer" Platform -
Ministry of Housing and Urban Planning

Oman's first digital platform for real estate development, aiming to provide innovative and transparent services to grow the sector and increase its value. The platform utilises cutting-edge digital technologies to offer a seamless and effective user experience.

هذا إرث مستقبلنا

Services of "Tatweer"

Property auctions	Asset management	Investment opportunities	Real estate development project licensing
Real estate development practice licensing	Local property advertising permits within Oman	International property display permits without sale	Company and entities registration	Bank and financial entities registration

Impact and Contributions of "Tatweer"

- Stimulating real estate investments and enhancing their appeal
- Accelerating procedures and simplifying real estate transactions for greater efficiency
- Raising the standards of real estate development to ensure sustainability and innovation
- Improving the user experience through integrated and accessible digital solutions

Thanks to these features, the "Tatweer" platform fosters an advanced digital environment that supports the growth and sustainability of the real estate sector, in line with our digital goals

"Takkad" Application - Tax Authority

A digital application for verifying the tax stamp in Oman. The app enhances the reliability of excise goods by allowing consumers to check the stamp on products before purchase, ensuring product authenticity and preventing counterfeiting.

Services of "Takkad"

1 Verify the tax stamp via QR code scanning

2 Report counterfeit goods or fake brands instantly

Impact and Contributions of "Takkad"

- Enhances market transparency
- Combats commercial fraud and protects trademarks from counterfeiting
- Empowers consumers to make informed and thoughtful purchase decisions
- Supports regulatory efforts in detecting and controlling non-compliant goods

"Takkad" application represents an advanced digital step towards safer and more reliable markets, aligned with Oman Vision 2040's goals of enhancing digital transformation and economic transparency.

"Coverage Map" Application
Telecommunications Regulatory Authority

This app allows users to check the quality of network coverage, comparing coverage levels provided by telecom service providers.

Features of the App

- Ensures a secure and available infrastructure
- Verifies coverage results from telecom towers, contributing to service improvement

The App Allows

- Identifying and comparing coverage levels
- Understanding the quality of the services provided

"Maliyah" Application for Beneficiary Services - Ministry of Finance

- A digital application bringing together all beneficiary services offered by the Ministry of Finance
- Providing seamless access for individuals and companies to services, wherever they are

Enhanced Services from "Maliyah" for Beneficiary Services

- **Track** payment vouchers
- **Edit** entity data
- **Add** a new beneficiary code
- **Renew** a beneficiary code
- **Request** commitment letter
- **Edit** bank account number
- **View** beneficiary transaction requests

App Features

- Arabic and English language **support**
- Electronic payment **transactions**
- **Request** status tracking
- Payment voucher **tracking**
- **Precise** financial reports

Tahawul Events

❮ **First Periodic Meeting of the Technical Committee for the Government Digital Transformation Programme "Tahawul" for 2025**

❮ **Resumption of the Manjam Labs to Streamline Government Procedures for Social Protection Fund Services**

Digital Transformation Technologies for Cities

As digital transformation accelerates, cities are gradually evolving from traditional manual systems to advanced knowledge-based cities, relying on AI and real-time data analytics. This digital shift is a strategic step aimed at enhancing government operations and services and improving community quality of life.

Smart cities depend on four essential technological layers, including:

Data Collection	Internet of Things (IoT) and 5G networks
Data Analysis	Artificial Intelligence (AI) and Geographic Information Systems (GIS)

Advanced Technologies for Urban Needs	Digital twins and blockchain
Specialised Applications	Field-specific technologies, such as telemedicine

Smart cities represent an advanced urban model that utilises digital technologies and data to improve life quality and service efficiency. These cities are built on a smart infrastructure enabling sustainable and interactive resource management.

Smart City Models

Copenhagen, Denmark and Stockholm, Sweden

Copenhagen and Stockholm are among the leading examples of successful smart city models in Europe. Copenhagen has adopted innovative solutions like on-demand bike-sharing systems and energy-efficient street lighting linked to pedestrian movements, as part of a vision to make the city carbon-neutral by 2025. Meanwhile, Stockholm has focused on using telemedicine and smart health devices to improve elderly care and public health.

5G Network in Seoul, South Korea

Seoul exemplifies an advanced model in leveraging 5G networks for digital inclusion and enhancing urban connectivity. The city has implemented initiatives to enhance digital inclusion, including the Digital Inclusion Action Plan and the installation of over 3,000 high-speed Wi-Fi hotspots. These efforts represent a strategic move towards creating an integrated digital environment that reduces the digital divide and promotes technological equity.

IoT for Air Quality in Amsterdam, Netherlands

Amsterdam presents a pioneering model in using IoT technology to monitor air quality in real-time, using sensors placed throughout the city. The data gathered is used to identify pollution hotspots, assess the effectiveness of environmental policies and propose practical interventions to improve public health.

To discover more, scan the QR code: